

RESPECT

RESIDENTS HAVE RIGHTS

DIGNITY AND RESPECT

- Being treated kindly at all times
- Having only those invited enter your room
- Raising a complaint without fear of retaliation
- Honoring your beliefs and practices
- Being informed of facility policies and changes

FREEDOM OF CHOICE

- Choosing when to wake up and what to wear
- Being called by the name of your choice
- Having cultural choices in food and activities respected
- Accepting or refusing treatment
- Choosing an alternative menu item
- Staying up as late or going to bed as early as you choose

PRIVACY

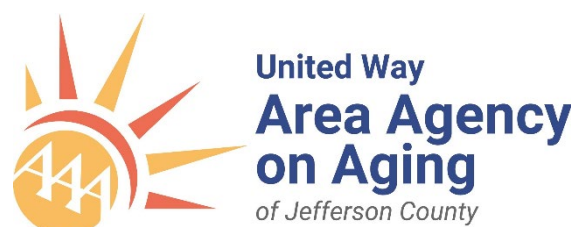
- Having access to your account and managing your money
- Making phone calls in private
- Choosing your visitors and meeting privately with them
- Opening your own mail
- Securely storing and having access to personal items
- Accessing your medical record

ACCOMMODATION OF NEEDS

- Being free from physical and chemical restraints
- Receiving a timely response to your care needs
- Speaking with your doctor
- Participating in care planning
- Having your needs met for food, water and assistance

PARTICIPATION IN ACTIVITIES

- Attending Resident Council meetings
- Participating in activities you enjoy
- Participating in community activities
- Participating, or not, in religious activities



IF YOU HAVE QUESTIONS OR CONCERNS ABOUT YOUR RESIDENT'S RIGHTS, CALL
1-800-AGE-LINE (1-800-243-5463)

www.uwaaa.org